

	सीमा शुल्क एवं केंद्रीय कर आयुक्त का कार्यालय OFFICE OF THE COMMISSIONER OF CUSTOMS & GST हैदराबाद लेखापरीक्षा -I आयुक्तालय HYDERABAD AUDIT-I COMMISSIONERATE H.NO. 3-4-118/1 NR, 1st मंज़िल, एलीगांटे महाराज, रमानाथपुर, हैदराबाद -500 013 H.NO.3-4-118/1 NR, 1st floor, Elegant Maharaja, Ramanthapur, Hyderabad-500 013	
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PREAMBLE

Under Section 19(1) of the Right to Information Act, 2005, the applicant, if aggrieved by this order, can prefer an appeal within thirty days from the date of receipt of order to the designated appellate authority under the Right to Information Act 2005, i.e., Sri G. Dharmaraj, Joint Commissioner & First Appellate Authority of Central Tax & Customs, Hyderabad-I Audit Commissionerate, 3-4-118/1 NR, 1st Floor, Elegant Maharaja, Ramanthapur, Hyderabad- 500013.

Date: as e-signed

ORDER No. 51/2025-26-RTI

(Passed by Sri Dharavat Balaji, Assistant Commissioner/CPIO,
Hyderabad-I Audit Commissionerate)

Sub: RTI – Applications filed by Shri Rajesh Kumar – FLAT NO 601
PINNCALE RESIDENCY, SEC 35, MAHARASHTRA, Pin:410209 - Reg.

Please refer to the RTI applications vide Reg No. CECHZ/R/T/25/00496/6 dated 30.09.2025 and CECHZ/R/T/25/00541/2 dated 15.10.2025 filed under RTI Act, 2005 received from the Office of Chief Commissioner of GST & Customs, Hyderabad Zone, Hyderabad through RTI portal under Section 6(3) of RTI Act, 2005 for providing the information. In this regard, reply to the RTI application is given hereunder:

Point No.1 to 5: The information sought is integral to the official functioning of this office. Further, the information does not appear to be covered under Public interest and hence does not appear to merit disclosure as stipulated under the provision of Section 8(1)(j) of the RTI Act, 2005.

Digitally signed by
Dharavat Balaji
 (Dharavat Balaji) 30.09.2025
 16:41:30
 सहायक आयुक्त / Assistant Commissioner
 केन्द्रीय लोक सूचना अधिकारी/CPIO

To
Sri Rajesh Kumar,
FLAT NO 601 PINNCALE RESIDENCY,
SEC 35, MAHARASHTRA,
Pin:410209
(Email: dipolakho@gmail.com)

Copy to the CPIO, Central Tax, Chief Commissioner's Office, Hyderabad
Zone (Nodal Officer) – for information.

	सीमा शुल्क एवं केंद्रीय कर आयुक्त का कार्यालय OFFICE OF THE COMMISSIONER OF CUSTOMS & GST हैदराबाद लेखापरीक्षा -I आयुक्तालय HYDERABAD AUDIT-I COMMISSIONERATE H.NO. 3-4-118/1 NR,1st मंज़िल, एलीगांटे महाराज, रमानाथपुर, हैदराबाद -500 013 H.NO.3-4-118/1 NR,1st floor, Elegant Maharaja, Ramanthapur,Hyderabad-500 013	
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PREAMBLE

Under Section 19(1) of the Right to Information Act, 2005, the applicant, if aggrieved by this order, can prefer an appeal within thirty days from the date of receipt of order to the designated appellate authority under the Right to Information Act 2005, i.e., Sri G. Dharmaraj, Joint Commissioner & First Appellate Authority of Central Tax & Customs, Hyderabad-I Audit Commissionerate, 3-4-118/1 NR, 1st Floor, Elegant Maharaja, Ramanthapur, Hyderabad- 500013.

Date: as e-signed

ORDER No. 52/2025-26-RTI

(Passed by Sri Dharavat Balaji, Assistant Commissioner/CPIO,
Hyderabad-I Audit Commissionerate)

Sub: RTI – Applications filed by Shri. Magan Lal Yadav – 76, Yadav Colony, ward no 5, UDAIPUR, Rajasthan, Pin:313001 - Reg.

Please refer to the following RTI applications filed under RTI Act, 2005 received from the Office of the Chief Commissioner of GST & Customs, Hyderabad Zone, Hyderabad through RTI portal under Section 6(3) of RTI Act, 2005 for providing the information.

S.No	Registration Number	Date of Receipt
1	CECHZ/R/T/25/00517/6	07.10.2025
2	CECHZ/R/T/25/00518/6	07.10.2025
3	CECHZ/R/T/25/00542/2	15.10.2025
4	CECHZ/R/X/25/00050/2	15.10.2025
5	CECHZ/R/X/25/00051/2	15.10.2025

2. In this regard, the reply to the above mentioned RTI applications may be treated as 'Nil' as no such instances occurred.

**Digitally signed by
Dharavat Balaji**

Date: 30-10-2025

~~1 धरवत बलजी 1 D~~ HARAVAT BALAJI)

सहायक आयुक्त / Assistant Commissioner

केन्द्रीय लोक सूचना अधिकारी/CPIO

To

Shri. Magan Lal Yadav,

76, Yadav Colony, ward no 5,

UDAIPUR, Rajasthan,

Pin: 313001 (Email: tushar@kothari.top)

Copy to the CPIO, Central Tax, Chief Commissioner's Office, Hyderabad
Zone (Nodal Officer) – for information.

	सीमा शुल्क एवं केंद्रीय कर आयुक्त का कार्यालय OFFICE OF THE COMMISSIONER OF CUSTOMS & GST हैदराबाद लेखापरीक्षा -I आयुक्तालय HYDERABAD AUDIT-I COMMISSIONERATE H.NO. 3-4-118/1 NR,1st मंज़िल, एलीगांटे महाराज, रमानाथपुर, हैदराबाद -500 013 H.NO.3-4-118/1 NR,1st floor, Elegant Maharaja, Ramanthapur,Hyderabad-500 013	
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PREAMBLE

Under Section 19(1) of the Right to Information Act, 2005, the applicant, if aggrieved by this order, can prefer an appeal within thirty days from the date of receipt of order to the designated appellate authority under the Right to Information Act 2005, i.e., Sri G. Dharmaraj, Joint Commissioner & First Appellate Authority of Central Tax & Customs, Hyderabad-I Audit Commissionerate, 3-4-118/1 NR, 1st Floor, Elegant Maharaja, Ramanthapur, Hyderabad- 500013.

Date: as e-signed

ORDER No. 53/2025-26-RTI

(Passed by Sri Dharavat Balaji, Assistant Commissioner/CPIO,
Hyderabad-I Audit Commissionerate)

Sub: RTI – Application filed by Shri. Abhishek Kundu – 19 Camac Street, Kolkata, West Bengal, Pin:700017 - Reg.

Please refer to the RTI application vide Reg No. CECHZ/R/T/25/00526/4 dated 09.10.2025 filed under RTI Act, 2005 received from the Office of the Chief Commissioner of GST & Customs, Hyderabad Zone, Hyderabad through RTI portal under Section 6(3) of RTI Act, 2005 for providing the information.

2. In this regard, the reply to the above mentioned RTI application may be treated as 'Nil' as no SCN was issued on the subject issue as per available records.

Digitally signed by
Dharavat Balaji
Date: 07-11-2025

16:55:18
(धारावत बालाजी / DHARAVAT BALAJI)

सहायक आयुक्त / Assistant Commissioner
केन्द्रीय लोक सूचना अधिकारी/CPIO

To
Shri Abhishek Kundu,
19 Camac Street,
Kolkata, West Bengal, Pin:700017
(Email: kundusaheb2017@gmail.com)

Copy to the CPIO, Central Tax, Chief Commissioner's Office, Hyderabad
Zone (Nodal Officer) – for information.

	सीमा शुल्क एवं केंद्रीय कर आयुक्त का कार्यालय OFFICE OF THE COMMISSIONER OF CUSTOMS & GST हैदराबाद लेखापरीक्षा -I आयुक्तालय HYDERABAD AUDIT-I COMMISSIONERATE H.NO. 3-4-118/1 NR,1st मंज़िल, एलीगांटे महाराज, रमानाथपुर, हैदराबाद -500 013 H.NO.3-4-118/1 NR,1st floor, Elegant Maharaja, Ramanthapur,Hyderabad-500 013	
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PREAMBLE

Under Section 19(1) of the Right to Information Act, 2005, the applicant, if aggrieved by this order, can prefer an appeal within thirty days from the date of receipt of order to the designated appellate authority under the Right to Information Act 2005, i.e., Sri G. Dharmaraj, Joint Commissioner & First Appellate Authority of Central Tax & Customs, Hyderabad-I Audit Commissionerate, 3-4-118/1 NR, 1st Floor, Elegant Maharaja, Ramanthapur, Hyderabad- 500013.

Date: as e-signed

ORDER No. 54/2025-26-RTI

(Passed by Sri Dharavat Balaji, Assistant Commissioner/CPIO,
Hyderabad-I Audit Commissionerate)

Sub: RTI – Application filed by Shri. PRASANNNARAJ G – Sara Home, Door No. 104, D4, Thiruporur, Chengalpattu District, Tamil Nadu, Pin:603110 - Reg.

Please refer to the RTI application vide Reg No. CECHZ/R/T/25/00538/1 dated 15.10.2025 filed under RTI Act, 2005 received from the Office of the Chief Commissioner of GST & Customs, Hyderabad Zone, Hyderabad through RTI portal under Section 6(3) of RTI Act, 2005 for providing the information. In this regard, reply to the RTI application is given hereunder:

2. In the GST era, a taxpayer is identified with their unique GST Number, not by name of the business. In the instant RTI application, the applicant has not mentioned the GST number of the taxpayer. Hence, the information sought by the applicant could not be provided and accordingly the RTI application is disposed.

Digitally signed by

Dharavat Balaji

Date: 12-11-2025

(धरवत बलजी D HARAVAT BALAJI)

सहायक आयुक्त / Assistant Commissioner

केन्द्रीय लोक सूचना अधिकारी/CPIO

To

Shri PRASANNARAJ G,
Sara Home, Door No. 104, D4,
Thiruporur, Chengalpattu District,
Tamil Nadu, Pin:603110
(Email: avinfradpi@gmail.com)

Copy to the CPIO, Central Tax, Chief Commissioner's Office, Hyderabad
Zone (Nodal Officer) – for information.

	सीमा शुल्क एवं केंद्रीय कर आयुक्त का कार्यालय OFFICE OF THE COMMISSIONER OF CUSTOMS & GST हैदराबाद लेखापरीक्षा -I आयुक्तालय HYDERABAD AUDIT-I COMMISSIONERATE H.NO. 3-4-118/1 NR, 1st मंज़िल, एलीगांटे महाराज, रमानाथपुर, हैदराबाद -500 013 H.NO.3-4-118/1 NR, 1st floor, Elegant Maharaja, Ramanthapur, Hyderabad-500 013	
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PREAMBLE

Under Section 19(1) of the Right to Information Act, 2005, the applicant, if aggrieved by this order, can prefer an appeal within thirty days from the date of receipt of order to the designated appellate authority under the Right to Information Act 2005, i.e., Sri G. Dharmaraj, Joint Commissioner & First Appellate Authority of Central Tax & Customs, Hyderabad-I Audit Commissionerate, 3-4-118/1 NR, 1st Floor, Elegant Maharaja, Ramanthapur, Hyderabad- 500013.

Date: as e-signed

ORDER No. 55/2025-26-RTI

(Passed by Sri Dharavat Balaji, Assistant Commissioner/CPIO,
Hyderabad-I Audit Commissionerate)

Sub: RTI – Application filed by Shri Praveen Kardam – 2/23, LGF, Malviya Nagar, South Delhi, Pin:110017 - Reg.

Please refer to the RTI applications vide Reg No. CECHZ/R/T/25/00545/2 dated 23.10.2025 and CECHZ/R/T/25/00546/2 dated 23.10.2025 filed under RTI Act, 2005 received from the Office of Chief Commissioner of GST & Customs, Hyderabad Zone, Hyderabad through RTI portal under Section 6(3) of RTI Act, 2005 for providing the information. In this regard, reply to the RTI application is given hereunder:

Reply to Point A (1 to 4): REGISTRATION AND CANCELLATION DATA: The information sought by the applicant vide the above application does not pertain to Audit-I Commissionerate.

Reply to Point B (5 to 7): ENFORCEMENT, INVESTIGATION & ARREST DATA: The information sought by the applicant vide the above application does not pertain to Audit-I Commissionerate.

Reply to Point 8: The information sought by the applicant vide the above application is readily available in public domain (Please refer to CBIC website)

Reply to Point C (9 & 10): SUMMONS, SEARCH AND SEIZURE RIGHTS: The information sought by the applicant vide the above application does not pertain to Audit-I Commissionerate.

Reply to Point D (11 to 14): CITIZEN CHARTER & TAXPAYER RIGHTS:

Reply to Point11: Trilingual Citizen Charter is attached herewith.

Reply to Point 12 to 14: The information sought by the applicant vide the above application does not pertain to Audit-I Commissionerate.

Reply to Point E (15 & 16): TAX COLLECTION AND REFUND DATA: The information sought by the applicant vide the above application does not pertain to Audit-I Commissionerate.

Reply to Point F (17 & 18): GRIEVANCE REDRESSAL & APPOINTMENTS:

Reply to Point17:

S.No	Information sought	Reply
1	Number of complaints received against GST officers (state-wise and yearwise)	Nil
2	Number of officers suspended or dismissed on grounds of corruption/misconduct	01(same person suspended and dismissed)
3	Details of Grievance Redressal Cells available for taxpayers and advocates	The said information is already available in the public domain
4	Time taken to resolve grievances, and escalation matrix	As per the applicable guidelines/notifications/circulars which are in public domain

Reply to Point18: The information sought by the applicant vide the above application does not pertain to Audit-I Commissionerate.

Reply to Point G (19): FINANCE MINISTER'S OFFICE EXPENSES: The information sought by the applicant vide the above application does not pertain to Audit-I Commissionerate.

Reply to Point H (20 & 21): INSPECTION VISITS AND FIELD ACTION: The information sought by the applicant vide the above application does not pertain to Audit-I Commissionerate.

Reply to Point I (22 to 25): GENERAL & PUBLIC INTEREST INFORMATION: The information sought by the applicant vide the above application does not pertain to Audit-I Commissionerate.

**Digitally signed by
Dharavat Balaji
Date: 13-11-2025**

**धरावत बलजी (Dharavat Balaji)
सहायक आयुक्त / Assistant Commissioner
केन्द्रीय लोक सूचना अधिकारी/CPIO**

To
Sri Praveen Kardam,
2/23, LGF,
Malviya Nagar, South Delhi,
Delhi, Pin:110017
(Email: advocatekardam@gmail.com)

Copy to the CPIO, Central Tax, Chief Commissioner's Office, Hyderabad
Zone (Nodal Officer) – for information.