



केन्द्रीय सीमा शुल्क, प्रमुख आयुक्त के कार्यालय
OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS
हैदराबाद- सीमा शुल्क आयुक्तालय, लाल बहादुर स्टेडियम मार्ग, बशीरबाग, हैदराबाद - ४.
HYDERABAD CUSTOMS COMMISSIONERATE, L.B.STADIUM ROAD:
BASHEERBAGH: HYDERABAD-500 004. TELEPHONE: 040.23220720/24008364

Date: 08.09.2020

Public Notice No.27/2020

DIN-20200956MD00003Q3600

PUBLIC NOTICE No.27/2020

Sub: All India roll-out of Faceless Assessment- Turant Customs- Reg.

Attention of Importers, Exporters, Customs Brokers and all other stake holders is invited towards CBIC Circular No.40/2020- Customs dated 04.09.2020 issued from File No.450/26/2019-Cus IV(Pt.) on the above subject.

2. Kind reference is invited to Board Circulars No.28/2020-Customs, dated 05.06.2020 and No. 34/2020-Customs, dated 30.07.2020, both issued from File No.450/26/2019-Cus IV(Pt.) regarding launching Phases I and II of Faceless Assessment, respectively, under the umbrella of the next generational Turant Customs programme.

3. The key elements of the Turant Customs programme are Faceless, Contactless and Paperless Customs clearance processes. This includes faceless or anonymised assessment, self-registration of goods by importers, automated clearances of bills of entry, digitisation of Customs documents, etc. The objectives sought to be achieved are exponentially faster clearance of goods, reduced interface between trade and Customs officers and enhanced ease of doing business. The phased launch of the Turant Customs programme in select ports of import was aimed at testing in a real-life environment, the IT capabilities as well as the responsiveness of the trade and Customs officers to the various initiatives. The results have been reviewed and these have confirmed that the stated objectives are being met. The stage is now set for extending the Turant Customs programme across all Customs ports pan India and thereby ushering in a more modern, efficient, and professional Customs administration with resultant benefits for trade and industry.

4. Faceless Assessment, duly supported by Paperless and Contactless Customs clearance processes, is a critical reform. As you are aware, the pilot programme of Faceless Assessment Page 2 of 13 was launched in Chennai on 14.08.2019 for primarily electrical machineries falling under Chapter 85 of the Customs Tariff Act, 1975. This pilot programme was subsequently expanded to Ahmedabad, Bengaluru, Delhi, Mundra and Visakhapatnam for goods primarily falling under Chapters 39, 84, 86 to 92, 72 to 83 and 50 to 71 of the Customs Tariff Act, 1975. These pilot programmes helped test Faceless Assessment, first in the same Zone (e.g. imports at Chennai seaport and air-cargo were assessed by Customs officers in either location instead of only in the port/air-cargo of import) and then across Zones (e.g. imports at Chennai

sea/air-cargo were assessed by Customs officers at Bengaluru air-cargo/ICD and vice versa). These pilot programmes were followed by the launch of Phase I of Faceless Assessment on 05.06.2020, cutting across the Customs formations in Chennai and Bengaluru for articles primarily falling under the Chapters 84 and 85 of the Customs Tariff Act, 1975. Phase II of Faceless Assessment, which was begun on 03.08.2020 at Customs formations in Chennai, Bengaluru, Delhi, for goods falling under the Chapters 50 to 71, 84, 85 and 86 to 92 of the Customs Tariff Act, 1975 and at Customs formations in Mumbai, for goods falling under the Chapter 29 of the Customs Tariff Act, 1975. As aforesaid, the results have been encouraging.

5. Board has decided to roll-out the Faceless Assessment at an All India level in all ports of import and for all imported goods by 31.10.2020. The detailed roll-out plan in phases covering different Customs Zones and Chapters of the Customs Tariff Act, 1975, including the existing Phases I and II, is given in Annexure I.

6. Further, Board has issued Notification No.85/2020-Customs (N.T.) dated 04.09.2020 by virtue of which the Commissioners of Customs (Appeals) are empowered take up appeals filed in respect of Faceless Assessments pertaining to imports made in their jurisdictions even though the Faceless Assessment officer may be located at any other Customs station. To illustrate, Commissioners of Customs (Appeals) at Bengaluru would decide appeals filed for imports at Bengaluru though the Faceless Assessment officer is located at any other port of the country, say Delhi.

7. All other clarifications and guidelines on Faceless Assessment, as provided vide Circular No.28/2020-Customs and Instruction No.09/2020-Customs, both dated 05.06.2020 and issued from File No.450/26/2019-Cus IV(Pt.) may kindly be referred to. The same is available at website cbic.gov.in

8. In case of any difficulty, the matter may be brought to the notice of the undersigned immediately.

Encl: Annexure-I


(J.S. CHANDRASHEKAR)
PRINCIPAL COMMISSIONER

(Issued from File C.No.S/02/Misc/343/2018-Cus.Tech(PF-I))

To

All (As per Distribution list)

Copy submitted to:

The Chief Commissioner of Central Tax and Customs, Hyderabad Zone, Hyderabad.

Copy to:

Dy/Asst Commissioner of Customs, ICD, Sanathnagar/ICD, Timmapur/Air Cargo Complex.

The Superintendent of Systems for placing on the website of the Customs Commissionerate.

Annexure I

Implementation Phases for All India Roll-Out of Faceless Assessment

| Phase | Roll-Out Date | % Coverage of All India Bills of Entry | Faceless Assessment Group Clusters | Zones and Faceless Assessment Groups |
|-------|---------------|--|---|--|
| (1) | (2) | (3) | (4) | (5) |
| I | 05.06.2020 | 14 % | 5 & 5A - Bengaluru & Chennai | (a) Bengaluru – 5, 5A (b) Chennai – 5, 5A |
| II | 03.08.2020 | 21% | (i) 3,5,5A,5B – Bengaluru, Chennai & Delhi (ii) Mumbai I,II,III – 2A | (a) 3, 5, 5A, 5B – Bengaluru (b) 3, 5, 5A, 5B - Chennai (c) 3, 5, 5A, 5B – Delhi (d) 2A - Mumbai I, II, III |
| III | 15.09.2020 | 50 % | (i) 5,5A,5B - Ahmedabad, Bengaluru, Chennai, Delhi, Mumbai I, II & III, Visakhapatnam (ii) 4 - Ahmedabad, Bengaluru, Bhubaneshwar, Chennai, Delhi, Visakhapatnam (iii) 3 – Bengaluru, Chennai & Delhi, Delhi (Prev.), Kolkata, Thiruvananthapuram, Tiruchirappalli (Prev.), Patna (Prev.), Guwahati (iv) 2G – Ahmedabad, Bengaluru, Bhopal, Chennai, Delhi, Meerut and Nagpur, Pune (v) 2A – Mumbai I, II, III, Chennai and Hyderabad | (a) 2A,5, 5A, 5B - Mumbai I, II, III (b) 2A – Hyderabad (c) 2G, 4, 5, 5A, 5B – Ahmedabad (d) 2G, 3, 4, 5, 5A, 5B – Bengaluru (e) 2G, 2A 3, 4, 5, 5A, 5B – Chennai (f) 2G, 3, 4, 5, 5A, 5B – Delhi (g) 2G – Bhopal, Meerut, Nagpur, Pune (h) 3 – Delhi (Prev.), Kolkata, Patna (Prev.), Guwahati, Thiruvananthapuram, Tiruchirappalli (Prev.) (i) 4 – Bhubaneshwar (j) 4,5, 5A, 5B – Visakhapatnam |
| IV | 01.10.2020 | 86.0% | (i) 5,5A,5B – Ahmedabad, Bengaluru, Bhopal, Bhubaneshwar, Chennai, Delhi, Guwahati, Hyderabad, Kolkata, Delhi (Prev.), Meerut, Mumbai I, II & III, Nagpur, Patna (Prev.), Pune, Thiruvananthapuram, Tiruchirappalli (Prev.), Visakhapatnam (ii) 4 – Ahmedabad, Bengaluru, Bhubaneshwar, Bhopal, Chennai, Delhi, Delhi (Prev.), Kolkata, Meerut, Mumbai I, II,III, Nagpur, Pune, Visakhapatnam, Hyderabad (iii) 3 – Ahmedabad, Bengaluru, | (a) 1,2A, 2G, 2K, 3, 4, 5, 5A, 5B, 6 – Mumbai -II (b) 1,1A, 2G, 2A, 3, 4, 5, 5A, 5B, 6 - Chennai (c) 1A, 2A, 2G, 3, 4, 5, 5A, 5B, 6 – Mumbai-I (d) 2A, 2G, 3, 4, 5, 5A, 5B – Mumbai-III (e) 2A, 4, 5, 5A, 5B – Hyderabad (f) 1A, 2A, 2G, 2K, 3, 4, 5, 5A, 5B – Ahmedabad (d) 1A, 2A, 2G, 3, 4, 5, 5A, 5B – Bengaluru (f) 2A, 2G, 3, 4, 5, 5A, 5B, 6 – Delhi (g) 2G, 4, 5, 5A, 5B – Meerut, Nagpur, Bhopal, Pune (h) 1, 3, 4, 5, 5A, 5B – Kolkata (i) 3, 4, 5, 5A, 5B – Delhi (Prev.) |

| Phase | Roll-Out Date | % Coverage of All India Bills of Entry | Faceless Assessment Group Clusters | Zones and Faceless Assessment Groups |
|-------|---------------|--|---|---|
| (1) | (2) | (3) | (4) | (5) |
| | | | <p>Chennai & Delhi, Delhi (Prev.), Guwahati, Kolkata, Mumbai I, II & III, Patna (Prev.), Thiruvananthapuram, Tiruchirappalli (Prev.).</p> <p>(iv) 2G – Ahmedabad, Bengaluru, Bhopal, Chennai, Delhi, Hyderabad, Meerut, Mumbai I, II & III, Nagpur, Pune, Thiruvananthapuram, Tiruchirappalli (Prev.)</p> <p>(v) 2A – Ahmedabad, Chennai, Delhi, Hyderabad and Mumbai I, II, III</p> <p>(vi) 1A – Ahmedabad, Bhubaneswar, Mumbai-I, Visakhapatnam</p> <p>(vii) 1,6 – Chennai, Delhi, Kolkata, Mumbai-II, Visakhapatnam</p> <p>(viii) 2K – Ahmedabad, Mumbai-II, Tiruchirappalli (Prev.)</p> | <p>(j) 2G, 3, 5, 5A, 5B – Thiruvananthapuram, Tiruchirappalli (Prev.)</p> <p>(k) 1A, 2A, 4, 5, 5A, 5B – Visakhapatnam</p> <p>(l) 5, 5A, 5B, 4, 1A – Bhubaneswar</p> <p>(m) 3, 5, 5A, 5B – Patna (Prev.), Guwahati</p> |
| V | 31.10.2020 | 100% | <p>(i) 5,5A,5B – Ahmedabad, Bengaluru, Bhopal, Bhubaneswar, Chennai, Delhi, Delhi (Prev.), Guwahati, Hyderabad, Kolkata, Mumbai I, II & III, Nagpur, Pune, Thiruvananthapuram, Tiruchirappalli (Prev.), Patna (Prev.), Visakhapatnam</p> <p>(ii) 4 – Ahmedabad, Bengaluru, Bhubaneswar, Bhopal, Chennai, Delhi, Delhi (Prev.), Kolkata, Meerut, Mumbai, I,II,III, Nagpur, Pune, Visakhapatnam, Hyderabad, Patna (Prev.), Thiruvananthapuram, Tiruchirappalli (Prev.), Guwahati</p> <p>(iii) 3 – Ahmedabad, Bengaluru, Bhopal, Bhubaneswar, Chennai, Delhi, Delhi (Prev.), Guwahati, Hyderabad, Kolkata, Meerut, Mumbai I,II &III, Nagpur, Patna (Prev.), Pune, Thiruvananthapuram, Tiruchirappalli (Prev.),</p> | <p>(a) 1, 1A, 2, 2A, 2B, 2C, 2D, 2E, 2F, 2G, 2H, 2I, 2J, 2K, 3, 4, 5, 5A, 5B, 6 – Mumbai II</p> <p>(b) 1,1A, 2, 2A, 2B, 2C, 2D, 2E, 2F, 2G, 2H, 2I, 2J, 2K, 3, 4, 5, 5A, 5B, 6 – Chennai</p> <p>(c) 1,1A, 2, 2A, 2B, 2C, 2D, 2E, 2F, 2G, 2H, 2I, 2J, 2K, 3, 4, 5, 5A, 5B, 6 – Mumbai-I</p> <p>(d) 1, 1A, 2, 2A, 2B, 2C, 2D, 2E, 2F, 2G, 2H, 2I, 2J, 2K, 3, 4, 5, 5A, 5B – Mumbai -III</p> <p>(e) 1, 1A, 2, 2A, 2B, 2C, 2D, 2E, 2F, 2G, 2H, 2I, 2J, 2K, 4, 5, 5A, 5B, 6 – Hyderabad</p> <p>(c) 1, 1A, 2, 2A, 2B, 2C, 2D, 2E, 2F, 2G, 2H, 2I, 2J, 2K, 3, 4, 5, 5A, 5B, 6 – Ahmedabad</p> <p>(d) 1, 1A, 2, 2A, 2B, 2C, 2D, 2E, 2F, 2G, 2H, 2I, 2J, 2K, 3, 4, 5, 5A, 5B, 6 – Bengaluru</p> <p>(f) 1, 1A, 2, 2A, 2B, 2C, 2D, 2E, 2F, 2G, 2H, 2I, 2J, 2K, 3, 4, 5, 5A, 5B, 6 – Delhi</p> <p>(g) 1, 1A, 2, 2A, 2B, 2C, 2D, 2E, 2F, 2G, 2H, 2I, 2J, 2K, 3, 4, 5, 5A, 5B, 6 – Meerut, Nagpur, Bhopal, Pune</p> |

| Phase | Roll-Out Date | % Coverage of All India Bills of Entry | Faceless Assessment Group Clusters | Zones and Faceless Assessment Groups |
|-------|---------------|--|---|---|
| (1) | (2) | (3) | (4) | (5) |
| | | | <p>Visakhapatnam</p> <p>(iv) 2G – Ahmedabad, Bengaluru, Bhopal, Bhubaneshwar, Chennai, Delhi, Delhi (Prev.), Guwahati, Hyderabad, Kolkata, Meerut, Mumbai I, II & III, Nagpur, Patna (Prev.), Pune, Thiruvananthapuram, Tiruchirappalli (Prev.), Visakhapatnam</p> <p>(v) 2A – Ahmedabad, Bengaluru, Bhopal, Bhubaneshwar, Chennai, Delhi, Delhi (Prev.), Guwahati, Hyderabad, Kolkata, Meerut, Mumbai I, II, III, Nagpur, Patna (Prev.), Pune, Thiruvananthapuram, Tiruchirappalli (Prev.), Visakhapatnam</p> <p>(vi) 1A – Ahmedabad, Bengaluru, Bhopal, Bhubaneshwar, Chennai, Delhi, Delhi (Prev.), Guwahati, Hyderabad, Kolkata, Meerut, Mumbai I, Mumbai II & III, Nagpur, Patna (Prev.), Pune, Thiruvananthapuram, Tiruchirappalli (Prev.), Visakhapatnam</p> <p>(vii) 1,6 – Ahmedabad, Bengaluru, Bhopal, Bhubaneshwar, Chennai, Delhi, Delhi (Prev.), Guwahati, Hyderabad, Kolkata, Meerut, Mumbai I, Mumbai II & III, Nagpur, Patna (Prev.), Pune, Thiruvananthapuram, Tiruchirappalli (Prev.), Visakhapatnam</p> <p>(viii) 2K – Ahmedabad, Bengaluru, Bhopal, Bhubaneshwar, Chennai, Delhi, Delhi (Prev.), Guwahati, Hyderabad, Kolkata, Meerut, Mumbai I, Mumbai II & III, Nagpur, Patna (Prev.), Pune, Thiruvananthapuram, Tiruchirappalli (Prev.), Visakhapatnam</p> <p>(ix) 2,2B,2C,2D, 2E, 2F, 2H, 2I, 2J – Ahmedabad, Bengaluru, Bhopal, Bhubaneshwar,</p> | <p>(h) 1, 1A, 2, 2A, 2B, 2C, 2D, 2E, 2F, 2G, 2H, 2I, 2J, 2K, 3, 4, 5, 5A, 5B, 6 Kolkata</p> <p>(i) 1, 1A, 2, 2A, 2B, 2C, 2D, 2E, 2F, 2G, 2H, 2I, 2J, 2K, 3, 4, 5, 5A, 5B, 6- Delhi (Prev.)</p> <p>(j) 1, 1A, 2, 2A, 2B, 2C, 2D, 2E, 2F, 2G, 2H, 2I, 2J, 2K, 3, 4, 5, 5A, 5B, 6- Thiruvananthapuram, Tiruchirappalli (Prev.)</p> <p>(k) 1, 1A, 2, 2A, 2B, 2C, 2D, 2E, 2F, 2G, 2H, 2I, 2J, 2K, 3, 4, 5, 5A, 5B, 6 – Visakhapatnam</p> <p>(l) 1, 1A, 2, 2A, 2B, 2C, 2D, 2E, 2F, 2G, 2H, 2I, 2J, 2K, 3, 4, 5, 5A, 5B, 6- Bhubaneshwar</p> <p>(m) 1, 1A, 2, 2A, 2B, 2C, 2D, 2E, 2F, 2G, 2H, 2I, 2J, 2K, 3, 4, 5, 5A, 5B, 6 – Patna (Prev.), Guwahati</p> |

| Phase | Roll-Out Date | % Coverage of All India Bills of Entry | Faceless Assessment Group Clusters | Zones and Faceless Assessment Groups |
|---|---------------|--|--|--------------------------------------|
| (1) | (2) | (3) | (4) | (5) |
| | | | Chennai, Delhi, Delhi (Prev.), Guwahati, Hyderabad, Kolkata, Meerut, Mumbai I, II & III, Nagpur, Patna (Prev.), Pune, Thiruvananthapuram, Tiruchirappalli (Prev.), Visakhapatnam | |
| 31st Oct 2020: All India – All Zones - All Imports under Faceless Assessment# | | | | |

Excluding Land Customs Stations.

Note : Zones and Faceless Assessment Groups in bold in columns 4 and 5 and are newly added as on the roll-out dates in column 2.