



सीमा शुल्क के प्रधान आयुक्त का कार्यालय
OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS,
हैदराबाद सीमा शुल्क आयुक्तालय, जीएसटी भवन, एल वी स्टेडियम रोड
HYDERABAD CUSTOMS COMMISSIONERATE, GST BHAVAN, 7th FLOOR,
L.B.STADIUM ROAD,
BASHEER BAGH, HYDERABAD - 500 004
DIN :20210556MD000000B9B7

PUBLIC NOTICE NO: 18/2021 dated 20.05.2021

Subject: -Special Refund and Drawback Disposal Drive from 15.05.2021 to
31.05.2021 - Implementation of - Reg.

Attention is invited to CBIC Instruction No.10/2021-Customs dated 13.05.2021 on the above subject.

2. The CBIC has taken various trade facilitation measures in their fight against Covid-19 pandemic. A special drive from 08.04.2020 to 30.04.2020 for priority disposal of pending customs refund, IGST Export refund and Customs Duty Drawback claims was also taken governed by Instructions No.03/2020- Customs dated 09.04.2020.

3. Continuing with the aforementioned trade facilitation measures, the Board has decided that there is a need to focus on timely disposal of all pending refund/duty drawback claims in order to provide immediate relief to the business entities, especially MSMEs, in these difficult times. Accordingly, it is hereby instructed that there shall be a "Special Refund and Drawback Disposal Drive" with the objective of priority processing and disposal of all pending refund and drawback claims. This Special Drive shall be in place from 15th May 2021 to 31st May 2021. It is expected that during this period all refund and drawback claims that are pending as on 14th May 2021 shall be disposed.

4. In this regard, the following may kindly be taken note of by the officers processing all such claims:

a. Though the decision to process pending refund claims has been taken with a view to provide immediate relief to the taxpayers, due diligence is to be done before granting the refunds and drawback. All the relevant legal provisions, notifications, circulars and instructions must be followed while processing these claims.

b. For facilitation of exporters, all communication should be done over email, wherever email id of the applicant is available.

c. All deficiency memos may be reviewed and refund / drawback may be considered on merit.

5. For the exporters to avail benefit of this special drive, it is requested that those Shipping Bills where query has been raised shall be replied/complied with at the earliest in order to process the drawback claim. The custodians are also requested to file the EGM for all the pending Shipping bills at the earliest in order to process the drawback claim for respective Shipping Bills. Whereas those shipping bills in the EGM error queue shall be identified and the error shall be rectified by the proper officer in order to process the drawback claim.

6. Any communication with respect to special drive may be made with the following officers,

Sl.No.	Name of the officer(Shri.)	Designation and place of working	Category	Mobile No.
1	D Jagadish	Deputy Commissioner, Air Cargo Complex	Drawback	8374352211
2	Mrithinjai S	Deputy Commissioner, Air Cargo Complex	IGST Refund	9810183991
3	S.Razik Fareed	Deputy Commissioner, ICD-Sanathnagar	Drawback and IGST Refund	908047005
4	Gopi Donthireddy	Joint Commissioner(In- situ), ICD-Thimmapur	Drawback and IGST Refund	9885146496

7. This public notice may be treated as a standing instruction to all the officers concerned, processing the drawback and refund claims.

8. All the exporters shall utilize the special refund and drawback disposal drive effectively by producing all necessary documents/ rectifying errors for processing their claims.


21/5/2021
(J.S. CHANDRASHEKAR)
PRINCIPAL COMMISSIONER

Copy submitted to:

The Chief Commissioner of Customs & CGST, Hyderabad Zone.

Copy to:

1. All the ADCs/JCs/DCs/ACs, Airport & ACC/ICD Sanathnagar/ICD Thimmapur, EPD, FPO Customs Commissionerate, Hyderabad
2. Deputy Commissioner(Systems/EDI) for uploading in the Website.
3. As per Distribution List.
4. Notice Board.