



सीमा शुल्क प्रधान आयुक्त का कार्यालय
 OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS
 जी एस टी भवन :: एल बी स्टेडियम रोड :: बशीर बाग :: हैदराबाद-500004
 GST BHAVAN :: LB STADIUM ROAD :: BASHEER BAGH
 हैदराबाद सीमा शुल्क आयुक्तालय :: हैदराबाद-500004
 HYDERABAD CUSTOMS COMMISSIONERATE :: HYDERABAD-500004
 ✉:customstechnical9@gmail.com Fax:040-23210164 ☎:040-23220720

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18-03-2025

PUBLIC NOTICE No. 05/2025 DATED 18-03-2025

Sub: IGST refund drive from 18-03-2025 to 31-03-2025 for rectification of shipping bill errors – regarding.

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With reference to the above mentioned subject, kind attention of Exporters, Customs Brokers and other stake holders is invited to the various efforts being made by the Central Board of Indirect Tax and Customs to liquidate the pendency in IGST refund claims.

2. In this regard, it is hereby informed that IGST refunds of many shipping bills are pending since July, 2017 due to errors generated during validation of data from GST with the ICES, viz., SB001, SB002, SB003, SB004, SB005 and SB006. The IEC wise/ period-wise details of all the shipping bills with error codes pending for IGST refunds will be shared with CHBA and FIEO.

3. It is informed that each exporter has the provision to check the IGST validation status of their SBs in their ICEGATE account wherein the response/error codes for each of the shipping bill can be verified for errors.

4. These errors can be rectified by the exporters and a detailed advisory of all the errors and their rectification has already been issued by this office vide Public Notice No. 05/2018 dated 21-02-2018 regarding frequently asked questions related to IGST refunds (FAQs) and also vide Public Notice No. 07/2021 dated 26.02.2021 specifically in respect of resolving SB005 errors. The errors related to the SBs are

Response code	Description
SB000	Successfully validated
SB001	Invalid SB details
SB002	EGM not filed/file incorrectly
SB003	GSTIN mismatch
SB004	Record already received and validated
SB005	Invalid invoice number.
SB006	Gateway EGM not available.

5. In order to facilitate the trade and liquidate the pendency of IGST Refund on account of Shipping Bill errors, an IGST refund drive is being conducted from 18th March, 2025 to 31st March, 2024 at respective ports of Hyderabad Customs Commissionerate. During this drive, all shipping bills in respect of which the data has been validated by GSTN but refund has not been disbursed will be processed on priority.

6. Accordingly, a dedicated special IGST Refund cell with officers mentioned below is entrusted to deal with the pending cases of export related refund claims on priority basis.

Name & designation of officer S/Sri/Smt/Kum.	e-mail id	Phone No.
FOR RECTIFICATION OF SB errors (@Air Cargo Complex)		
Ram Prasad, Asst. Commissioner	aircargohyd@gmail.com , acc.hyd-customs@gov.in	9848715552 / 9866902504
K.V.Ramana, Superintendent		
M.Tarakeswara Rao, Superintendent		
FOR RECTIFICATION OF SB errors (@ICD – Sanathnagar)		
U.Vishwanath, Asst. Commissioner	icdhyderabad@gmail.com , icd-hyderabad@gov.in	9849808431 / 8247800923
C.Sudhakar Prasad, Superintendent		
B.Srinivasa Rao, Superintendent		

7. Apart from formation of the dedicated special IGST Refund cell, during this special drive, a nodal officer of the rank of Additional Commissioner (Mentioned below) is also nominated to oversee the smooth functioning of liquidation of pendency and errors of IGST refunds, who may be contacted in case of difficulties.

Name & designation S/Sri/SMT.	Email id	Contact Number
B. RAGHU KIRAN	raghu.batchali@gov.in	7760881087

8. The exporters and other stake holders are requested to avail the opportunity of the said special drive for claims of IGST refund by following the instructions given below.

- i. For rectification of SB002 error (EGM error) and SB006 (Gateway EGM error):

The Exporters/authorized representatives are advised to approach the EGM cell with the copy of Bill of lading, copy of the endorsed shipping bill to ascertain the particular EGM error code. Subsequently, a job number will be generated from the EDI section towards rectification of the particular EGM error which has to be submitted to the EGM cell to rectify the SB002 error (EGM error)/SB006 (Gateway EGM Error).

- ii. For rectification of SB003 (GSTIN Mismatch error):

For amending the GSTIN number where EGM has not been filed and GSTIN is filed incorrectly in the shipping bill, the exporter may submit the valid GST return documents and copy of the shipping bill to EDC Section.

For amending the GSTIN number in the Shipping bill when the EGM has already been filed, the exporter needs to submit the following documents to EDC section:

- a. A request letter to AC, EDC, with details of the required amendment;
- b. Original TR6 challan towards payment of Rs. 1000/- per SB for rectification;
- c. Copy of the Shipping Bill;
- d. Documentary proof for the GST returns filed for the GSTIN that needs to be amended;

iii. For rectification of SB005 (INVALID INVOICE NUMBER):

The following documents needs to be submitted to the IGST Refund cell for the rectification of SB005 errors;

- a. A request letter to AC (IGST refunds) with all the details;
- b. Duly filled in shipping bill-wise concordance table (Annexure-A)
- c. Original TR6 challan towards payment of Rs. 1000/- per SB for Rectification of error;

9. The exporters who are unable to approach the designated IGST Refund Cells may submit the above documents at the Suvidha Kendras located at the customs field formations, with a covering letter mentioning the shipping bill error code for rectification and addressed to the respective Assistant Commissioner deputed for the purpose.

10. As this exercise is a special drive to facilitate the trade to rectify shipping bill errors, a reciprocal time bound compliance is invited, failing to avail the pending IGST refund shall be treated as not pursued.

11. Any difficulty noticed in the implementation of this Public Notice may be brought to the notice of the undersigned.

(AJAZUDDIN)
PRINCIPAL COMMISSIONER
HYDERABAD CUSTOMS
COMMISSIONERATE

To
All the trade associations.
Copy to

1. The Principal Chief Commissioner, Customs and Central Tax, Hyderabad zone for kind information.

2. The Principal Commissioner/Commissioner, Hyderabad CGST
Commissionerates, Audit-I/II Commissionerates, Rangareddy
Commissionerate, Medchal/Secunderabad Commissionerates;(With a request
to give wide publicity).

Signed by Ajazuddin

Date: 18-03-2025 15:05:06