In pursuance of Board's Circular 28/2020 - Customs dated 05.06.20, the phase I of faceless assessment for Group 5 and 5A with Chennai and Bengaluru Customs zones will begin on 08.06.20. Board's Instruction no 09/2020 - Customs dated 05.06.20 has elaborated the procedure to be followed. The procedure to be followed in ICES remains the same as was followed in the pilots for faceless assessment at your respective sites. A few additional functionalities have been added now to further assist the officers in the effective implementation of the scheme. The same are detailed below:

- **a. Site and Role allocation:** Already, 4 sites in the above two zones are selected in ICES for faceless assessment pilots (INMAA1, INMAA4, INBLR4, INWFD6). The same sites will continue to be part of the Faceless Assessment Group (FAG) for Phase I. However in addition to the existing assessment group, nominated officers may also be given the VAO/VDC roles for the new group (Group 5 for Chennai sites and Group 5A for Bengaluru sites) w.e.f. 08.06.20. In case of any officer of the FAG being on leave, the role allocation to the link officer may be done in time to avoid inconvenience to trade. It may be ensured that the VAO and VDC roles are allotted only to the available officers at any time.
- **b. Administrator Role:** Over time, functionalities have been added in the VDN role for effective administration of the FAG. The role should be allotted to the JC/ADC in-charge of FAG. The option to push a Bill of Entry from FAG to Port of Import in exceptional circumstances as given in the Board's Instructions is also available with the VDN role. The option to recall a Bill of Entry from FAG to the Port of Import is available in the ADN role at the Port of Import. Both, the recall as well as push functionalities should be used only in exceptional scenarios and with due approval of the respective JC/ADC or (Pr) Commissioner as explained in the Instructions.
- **c. TurantSuvidha Kendra (TSK):** A new role TSK_OFF is being introduced for assisting TSK officers in conducting designated tasks in System. The role currently can be used for Bond Registration, Bond Debit and Defacement of supporting documents, wherever required. While all the supporting documents will be available in System for the TSK officer to check, it may be ensured that the physical copies are seen only for those documents where defacement is desired, like Country of Origin Certificates. The TSK officer can select such document in the System to see what has been uploaded by the importer in eSanchit and mark it as defaced in System after verifying and defacing the original paper copy. Once captured in System, the same is also visible to OOC officer while granting OOC/PCCV along with all other supporting documents.
- **d: Examination:** It has been noticed during the pilot run that the BEs are marked by the Examination officers at the Port of Import incorrectly to the Assessment Groups at times. While changes have been made from time to time to handle them in the System, the examination officers in your respective Ports of Import may be guided that BEs of Group 5 and 5A marked for First Check may be marked back only to VAO/VDC after examination with detailed examination report to effectively assist the FAG in assessment. Similarly, if any BE is to be sent back after second check examination, the same may be marked only to the assessment group at the Port of Import, i.e. APR/ACL as provided in instructions.
- **e. Monitoring:** Pendency reports have been made available in the COM role for the commissioners to monitor pendency and processing of Bills of Entry assigned by the System to the FAG under their jurisdiction. A virtual dashboard is also provided where status of BEs pertaining to their jurisdiction but assigned to FAG can be seen. Dashboard

and pendency reports are available in VDN and VDC roles also for the FAG officers to take action accordingly.

Difficulties, if any, may be emailed to saksham.seva with the subject line - "Faceless Assessment Phase I -----" and a copy marked to $\underline{\text{team.ices@icegate.gov.in}}$