



केन्द्रीयकरआयुक्तकाकार्यालय
OFFICE OF THE COMMISSIONER OF CENTRAL TAX
रंगा रेड्डी जीएसटी आयुक्तालय, जी एस टी भवन, घ सं. 1-98/7/43, वी आई
पी हिल्स, जय हिन्द एन्क्लेव, माधापुर, हैदराबाद-500081
RANGA REDDY GST COMMISSIONERATE, GST BHAVAN
H.NO. 1-98/7/43, VIP HILLS, JAIHIND ENCLAVE, MADHAPUR,
HYDERABAD-500081
Phone No. 040 - 24760795 E-mail: cgst.rrcommr@gov.in

Date: 29.09.2025

आदेश संख्या Order No.73/2025

(श्री डी सुभाष), सहायक आयुक्त,
रंगारेड्डी जीएसटी आयुक्तालय, हैदराबाद द्वारा पारित
(Passed by Shri D Subhash, Assistant Commissioner of
Central Tax/CPIO, Rangareddy GST Commissionerate, Hyderabad)

P R E A M B L E

सूचना का अधिकार अधिनियम, 2005 की धारा 19(1) के तहत, यदि आवेदक इस आदेश से व्यथित है, तो वह सूचना का अधिकार अधिनियम, 2005 के तहत नामित अपीलीय प्राधिकारी श्री. श्री शिव नारायण, अपर आयुक्त, केन्द्रीय कर, रंगा रेड्डी जीएसटी आयुक्तालय, जीएसटी भवन, एच.नं.198/7/43, वीआईपी हिल्स, जयहिंद एन्क्लेव, माधापुर, हैदराबाद-500081 को आदेश प्राप्त होने की तारीख से तीस दिनों के भीतर अपील कर सकता है।

Under Section 19(1) of the Right to Information Act, 2005 the applicant, if aggrieved by this order, can prefer an appeal within thirty days from the date of receipt of order to the designated Appellate authority under the Right to Information Act, 2005, i.e., Shri. Shiv Narayan, Additional Commissioner, Central Tax, Ranga Reddy GST Commissionerate, GST Bhavan, H.No.198/7/43, VIP Hills, Jaihind Enclave, Madhapur, Hyderabad-500081.

Sub: - RTI Act, 2005 - Application filed by Shri. Ramesh Garg, B 19, Preet Vihar, Delhi, Pin: 110092 - Reg.

This is in reference to the RTI application filed by Shri. Ramesh Garg vide CECHZ/R/T/25/00422/1, dated 28/08/2025 wherein the applicant sought certain information.

2. The point wise information sought by the applicant vide above application is furnished hereunder:

1. Department/Authority for complaints of tax evasion: Provide full details of the department, officer, organization or authority to which complaints of tax evasion can be lodged under GST.

All GST formations have Preventive/Anti-evasion wings in Headquarters. In these wings complaints can be lodged to Superintendent (Anti-evasion), Deputy Commissioner/Assistant Commissioner (Anti-evasion), Additional Commissioner / joint Commissioner (Anti-evasion), Principal Commissioner/ Chief Commissioner.

2. Security and confidentiality of complaints: Provide the measures taken to ensure security and confidentiality of complaints lodged with the GST Department.

At no point of time, the informer/complainant's name is revealed. Their name will only be known to the officer who is verifying the complaint and carrying out the investigation proceedings.

3. Complaint filing and disposal process: Provide detailed details of complaint filing and disposal.

The complaint can be filed to any of the authorities mentioned in Point No 1. When the complaint is received by Preventive wing/Anti-evasion, firstly the complaint is verified. If the complaint is true after verification, the necessary investigation is carried out by visiting the premises of the business after getting an inspection or search authorization. During the inspection or search proceedings, the data of the business is taken or analyzed to see if there is any GST evasion and discrepancies are verified and the investigation is initiated against that business. After proper investigation, the tax evaded amount is recovered.

4. Timeline for resolution of complaints: Specify the general timeline for resolution of complaints by the GST Department.

As mentioned in the Point No 3, firstly the complaint is verified. If the complaint is true after verification, the necessary investigation is carried out. Generally, investigation is concluded within 12 months after initiation of the investigation.

5. Confidentiality of complaints: Confirm whether the complaints received are kept confidential by the GST Department staff and officers.

Same as Point No 2.

6. Benefits of filing a complaint: Explain the benefits of filing a complaint to the complainant,

If the complaint is verified and investigation is carried out, the recovery is done adding to the Government exchequer. After conclusion of the investigation the complainant/informer may receive reward of not more than 10% of the amount recovered subject to conditions laid down in CGST Rules, 2017.

ORDER

Accordingly, the application filed by the applicant is disposed.

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|--------------------------|
| Despatched..... |
| Date..... 30/9/25 |
| Initial..... <i>Prof</i> |

सहायक
29/9/25

डी सुभाष
(D Subhash)
सहायक आयुक्त

CPIO/ASSISTANT COMMISSIONER

To: Shri. Ramesh Garg, B 19, Preet Vihar, Delhi, Pin: 110092.