



केन्द्रीय कर एवं केंद्रीय उत्पाद शुल्क आयुक्त का कार्यालय

OFFICE OF THE COMMISSIONER OF CENTRAL TAX & CENTRAL EXCISE

सिकंदराबाद जीएसटी आयुक्तालय : **SECUNDERABAD GST COMMISSIONERATE**

जीएसटी भवन: बशीरबाग: हैदराबाद-५००००४: **GST Bhavan: Basheerbagh: Hyderabad-500004**

040-23243222

cgst.seccommtetech@gov.in

PREAMBLE

Under Section 19(1) of the Right to Information Act, 2005, the applicant, if aggrieved by this order, can prefer an appeal within **thirty days (30 days) from the receipt of this order** to the Appellate Authority i.e. Shri V. Vasudha Prasada Rao, Additional Commissioner Commissioner of Central Tax, Secunderabad Commissionerate, GST Bhavan, L.B. Stadium Road, Basheerbagh, Hyderabad-500 004

C.No. GEXCOM/RTI/37/2022-VIG-O/o COMMR-CGST-SECUNDERABAD

Date: .12.2022

आदेश संख्या 27/2022- आर.टी.आई

(श्री पी रविन्द्र, सहायक आयुक्त, के.लो.सू.अ., केंद्रीय कर आयुक्त का कार्यालय,

सिकंदराबाद जीएसटी आयुक्तालय, हैदराबाद क्षेत्र के द्वारा पारितआदेश।)

Order No. 27/2022-RTI

(Order passed by Shri P Ravindra, Assistant Commissioner, CPIO,
Office of the Commissioner of Central Tax, Secunderabad GST Commissionerate,
Hyderabad Zone)

Sub: RTI Act, 2005- Application filed by Dr B Ramya, Hyderabad -Reg.

Please refer to your RTI application bearing Registration No. CECHZ/R/T/22/00089 dated 17.11.2022 transferred from Chief Commissioner's Office, Hyderabad Zone on 17.11.2022 for submission of information sought by you under RTI Act, 2005.

With reference to the said RTI application, it is to inform that the information with respect to points 1 to 5 of the application filed by you is furnished hereunder.

1. The control room duty was in place during the past as a matter of policy as decided by the Head of Office in the Hyderabad GST & Customs Zone, for trade facilitation and to reach out to taxpayers. Secunderabad GST Commissionerate has been assigned the task of functioning of the Control Room and a roster is being implemented on a monthly basis. However, the role of a control room officer is more of a helpdesk to assist the taxpayers visiting the office. This is purely a policy matter and no proper order/instructions/directions have been received from the department on discontinuation of control room duty cum help desk.

I/902973/2022

2. There are no instructions for allotment of control room duty cum help desk duty for the female officers from the CBIC.
3. As such no instructions or directions to allot control room duty cum help desk duty for the Superintendents from the CBIC.
4. As such no instructions or directions to allot control room duty cum help desk duty for the Tax Assistants from the CBIC.
5. There are no such circulars/notifications/orders in respect of assigning control room duty cum help desk duty to Inspectors from the CBIC.

Signed by Pamuru Ravindra

Date: 16-12-2022 13:09:10

Reason: Approved

(पी. रविन्द्र/P. RAVINDRA)


सहायक आयुक्त

Assistant Commissioner

To,
Dr B Ramya
401, 1-10-120,
Seethamma Residency,
Ashok Nagar, Hyderabad,
Pin code:500020
(Email: bunnyvskp.18@gmail.com)

Copy to: (**by email**)

1.The Nodal Officer RTI, Chief Commissioner's Office, Hyderabad Zone for information pl.


जावक/DESPATCH
दिनांक/DATE 16/12/2022
4.00 PM