

Report on
CBIC's Customs & GST Pavilion

in the
India International Trade Fair

from
14th to 27th November, 2021

at
Pragati Maidan, New Delhi

Directorate General of Taxpayer Services

The Central Board of Indirect Taxes & Customs (CBIC) has been setting up a Pavilion since 2012 in the annual event of India International Trade Fair (IITF). Customs and GST Pavilion was set up in the IITF, 2021 held from 14th to 27th November 2021 at Pragati Maidan, New Delhi. The objective is to educate the visitors from trade & public about the compliance requirements under the indirect taxes and disseminate information about the trade facilitation measures.

1.2 IITF could not be organised in the year 2020 due to the prevailing restrictions on account of the Covid pandemic. However, the event was declared to be held in 2021 and accordingly, it was decided to put up the pavilion in the 40th edition of IITF. DGTS, Delhi Zonal Unit was entrusted with the responsibility to organise the setting up of pavilion and related activities during the Trade Fair. A team of DGTS officers, headed by Dr. Tejpal Singh, Pr. ADG was constituted.



Customs & GST Pavilion at IITF, 2021

2. The Customs & GST Pavilion was inaugurated by Shri M. Ajit Kumar, Chairman, CBIC on 15.11.2021. He addressed the gathering of representatives of trade associations and laid before them the details of forthcoming theme-based events and the various initiatives of the CBIC.



Inauguration of Customs & GST Pavilion by Shri M.Ajit Kumar, Chairman, CBIC

3.1 Theme Based Events

3.1.1 The theme for IITF 2021 being “Atmanirbhar Bharat” with focus on economy, export potential, infrastructure supply chain, demand and vibrant demography. As mentored by Member (Taxpayer Services) CBIC, this year CBIC’s GST & Customs Pavilion organised ‘Theme Based Events’, during the Business Days of the Trade Fair i.e. from 14.11.2021 to 18.11.2021, showcasing various initiatives of the CBIC which were aligned to Government of India goal of ‘Atmanirbhar Bharat’ and ‘Make in India’.

3.1.2 The theme-based events comprised of talks/ discourses by experts from Policy wings of CBIC on the chosen themes, display of standees on key initiatives by the CBIC, playing of videos on such key initiatives etc. Various trade associations partnered with the CBIC in organising these events which also ensured wider participation of their members.


3.2 Day-wise organisation of theme-based events is given below:

3.2.1 DAY 1: 14.11.2021 - Leveraging Technology in GST and Customs:

CBIC has been leveraging technology in Customs and GST processes thereby contributing towards ease of doing business. The ICEGATE platform, GSTN and the CBIC Mitra Helpdesk have been in forefront. The theme for the first day of IITF, 2021 was ‘Leveraging Technology in GST and Customs’. The objective was to showcase the use of IT applications in GST & Customs and adaption of technological innovations such as Electronic Cargo Tracking System (ECTS), RFID e-sealing, container Scanning in Customs facilitation and regulations. The contents for the standees for the day were provided by DG Systems, GSTN, Directorate of Logistics and National Customs Targeting Centre, Mumbai.

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RFID e-Sealing



Exporters Allowed to Self-Seal their Containers using e-Seal

KNOW THE TECHNOLOGY

- RFID enabled, Temper Proof, One time use- Bolt Seal
- Inbuilt Electronic Chip, Unique Tag Identification Number
 - Hand held Reading Device

BENEFITS

- Reduced Transaction Cost and Physical Interface
- Faster Identification of Containers
- Movement of Legitimate Cargo Facilitated
- Ensuring Supply Chain Security

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Blockchain based Electronic Cargo Tracking System (ECTS) introduced for tracking movement of goods to a warehouse

DOCUMENT SECURITY

- All documents required for the bonded movement to be generated electronically
- Stakeholders to share digital approvals on documents, eliminating false approvals
- Private Blockchain network ensures safety of data shared between stakeholders

CONSIGNMENT SECURITY





- Real time tracking & seal status of consignment via ECTS/Smart Lock
- GPS data (arrival times, tampering time etc. stored on the blockchain
- Real time alerting to stakeholders in case of tampering

First of its kind Blockchain Technology based ECTS equipped Container flagged off from Inland Containers Depots (ICD) Tughlakabad on 14th October 2021

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Container Scanners for Ease of Doing Business

SALIENT FEATURES

- Non-Intrusive Faster Clearance and Timely Deliveries
 - Improved Threat Detection

GROWING SCANNING INFRASTRUCTURE

- 22 Container Scanners installed at 16 Ports
 - 12 new Scanners are Under Procurement
- Drive through, Fixed and Mobile Scanners installed

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Leveraging Technology in GST for Ease of Doing Business

- 9.55 Lakh Highest Payment Transactions count in a day
- 23.86 Lakh Highest Returns filing in a day
- 31.79 Lakh Maximum E-Way Bill generated in a day
- 10.3 Crore Maximum E-Invoice uploaded in a month

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Standees on Day- 1: Leveraging Technology in GST and Customs

3.2.2 DAY 2: 15.11.2021 - MOOWR Scheme:

Presentation and discussions on Manufacturing and other Operations in Warehouse Regulations (MOOWR) Scheme was organised.

The scheme has been given a fresh impetus by liberalising certain key compliance requirements to align with the objective of Atmanirbhar Bharat. The event was organised in association with Invest India. Invest India also invited its members to attend the seminar which was followed up by Q&A session.

Attracting Foreign Investment and Generating Employment
Manufacture and Other Operations in Warehouse Regulations (MOOWR)
 Transformed India:
 A competitive Manufacturing Location and an attractive Investment destination

- Clear and Transparent procedures
- Digital account Keeping
- No minimum investment
- Inputs can be sent for Job Work
- Record Based Controls
- Simplified Compliance Requirements
- Seamless Warehouse to Warehouse Transfer
- No Export Obligation

Making India a Global Manufacturing Hub
Manufacture and Other Operations in Warehouse Regulations (MOOWR)
 Flexible sourcing of Capital Goods and Inputs

SAFEGUARDS FOR REVENUE INTEREST

- Antecedent Verification
- One-Time Site Verification
- Execution of bond with insurance policy
- Risk-based Audits

A Duty Deferment Scheme to Boost Exports and drive 'Make in India'
Manufacture and Other Operations in Warehouse Regulations (MOOWR)

Inputs and Capital Goods can be imported with deferred duty facility

When finished goods are exported, no duty is payable on imported inputs, domestic inputs are cleared

Input and Capital Goods can be sourced from Domestic Tariff Area (DTA) with tax credit facility

When sold to DTA, GST on finished goods + import duties on the imported inputs are payable

Making India a Global Manufacturing Hub
Manufacture and Other Operations in Warehouse Regulations (MOOWR)

BENEFITS

- Simplified approvals
- Flexibility in sourcing capital goods as well as inputs
- Full flexibility in clearance of finished goods
- Deferred Duty Benefits
- MSME friendly
- Unlimited period of warehousing & no geographical restriction

Standees on Day 2 on (MOOWR) Scheme



Shri M. Ajit Kumar, Chairman, CBIC addressing before MOOWR Presentation

3.2.3 DAY 3: 16.11.2021 - PLI Scheme & IGCR, 2017:

Shri D.P. Nagendra Kumar, Member (CBIC) inaugurated the event.

A presentation on Production linked Incentive (PLI) Scheme was made by Invest India and on Import of Goods at Concessional Rate of Duty Rules, 2017 (IGCR, 2017) by CBIC officials.

Invest India and CII partnered with CBIC in organising the event and also invited their members to attend the seminar and Q&A session. The contents for the standees were created by PWC from the approved material available at DGTS.



Shri D. P. Nagendra Kumar, Member, CBIC during the event

Job Work introduced as part of the IGCR to facilitate local industry

BENEFITS

- Flexible direct movement to job worker premises
- Clearance of imported capital goods domestically on payment of applicable duty and Interest at a depreciated value
- Procedure to avail concessional rate of Customs duty under these rules are reviewed and rationalized
- MSME Importers who lack manufacturing facility can now avail the IGCR, 2017

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Enhancement of facilities under the Customs (IGCR) Rules, 2017 boosts trade facilitation for local industry

Customs (Import of Goods at Concessional Rate of Duty) Rules, 2017 lays down procedures and manners to avail the benefit of a concessional rate of Customs duty required for domestic production of goods or providing services

Budget 2021 amendments

- Inclusion of Job Work under IGCR-2017
- Clearance of imported Capital Goods against duty and interest on depreciated value
- Contactless, Electronic Submissions
- One time prior information & return based monitoring

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Production Linked Incentive (PLI) Scheme

To Support, Facilitate and Provide Investor Friendly Ecosystem

Scaling up Supplier base in 13 sectors

<ul style="list-style-type: none"> • Auto Components • Automobile • Aviation • Chemicals • Electronic Systems • Food Processing 	<ul style="list-style-type: none"> • Medical Devices • Metals & Mining • Pharmaceuticals • Renewable Energy • Telecom • Textile & Apparel • White Goods
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Creating Global Manufacturing Champions in New India

Production Linked Incentives (PLI) Scheme

- Extended Incentives across 13 Sectors
 - Removing Sectoral Disabilities
- Creating a Robust Component Ecosystem
- Enhancing Manufacturing Capabilities and Exports
 - Boosting Make in India Initiative

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Standees on Day 3 on PLI Scheme & IGCR, 2017

3.2.4 DAY 4: 17.11.2021 - Cross Border E-Commerce:

Sh. Sandeep Srivastava, DG (Export Promotion) addressed the inaugural session.



Sh. Sandeep Srivastava, DG (Export Promotion) addressing in IITF

Cross border e-commerce has huge potential for encouraging exports from MSMEs, KVICs, Women Self-help Groups, Tribal areas etc. The Customs procedures at the Foreign Post Office (FPO) and courier terminals are tuned to meet the needs of small and high velocity shipments. FIEO and EICI partnered with CBIC for effective advocacy amongst relevant stakeholders.



Participation of Trade & Industry in IITF

E-commerce – A growth enabler
 New simplified procedures for exports through
International Courier Terminal

- 14 Customs Airports designated to handle Courier operations
- 24*7 operations for expeditious clearance
- Faster movement with 100% x-ray screening of shipments
- 8 locations handle electronic clearances

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E-commerce – A growth enabler
 New simplified procedures through
Foreign Post Office

- Non-Intrusive technologies to expedite release of goods
- 28 FPOs notified to handle Import and Export of Goods
 - Export with Express mail service (EMS) i.e., Speed Post and Air Parcel
 - Import and Export through simplified declarations

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LOCAL GOING GLOBAL
 With Cross Border E-Commerce

START 01 02 03 04 05 06 07 08 **FINISH**

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Facilitating Cross-Border Expansion of SMEs
E-Commerce Enabling Growth

BENEFITS OF CUSTOMS INITIATIVES FOR SMEs

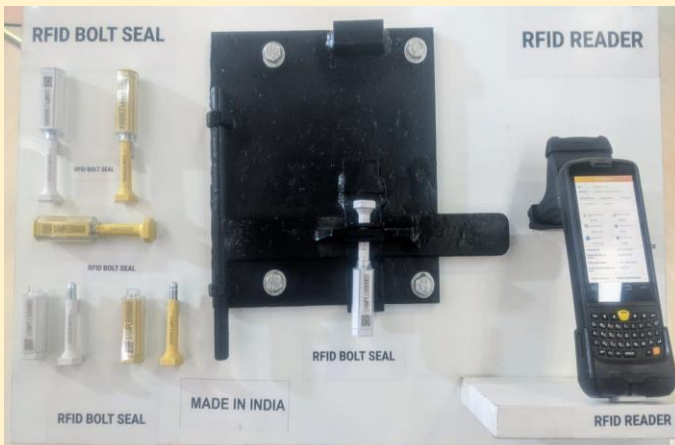
- Enhanced participation in global value chains
 - Increased market access & Outreach
 - Transparent Single Window Clearance

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Standees on Day 4: Cross Border E-Commerce

3.2.5 DAY 5: 18.11.2021 - Secure Customs & AEO:


The theme of 'Secure Customs' was observed on Day 5. Shri Balesh Kumar, Member, CBIC inaugurated the thematic event. CBIC showcased the use of its recent technological and policy initiatives. On display were the use of block-chain technology, Electronic Cargo Tracking System, RFID enabled e-sealing of containers and use of containers scanners enabling non-intrusive and secure clearance. The K-9 squad of Customs was also showcased. The contents for the standees were provided by Directorate of Logistics and National Customs Targeting Centre, Mumbai.



Shri Balesh Kumar, Member, CBIC visiting the Pavilion

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Indian Customs K9 Squad Trained to Safeguard Nation



TRAINED IN DETECTION OF


- Tobacco
- Narcotics
- Currency
- Wildlife
- Explosives
- Other forms of Contraband

First Customs K9 Center established in February 2020 at Attari, Amritsar.
The first batch of 11 narcotics detector dogs and handlers passed out in September 2020, now deployed at different Customs Formations.

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Standees on Day 5: Secure Customs & AEO

4. 'Join Customs & GST Department' campaign and acknowledging Department's Sportspersons [19.11.2021 to 27.11.2021]



Sportspersons of the Department who have been awarded with Padma/ Arjuna/ Dronacharya awards and/or had represented India at key international events were invited to the Pavilion during the trade fair [List of Sportsperson at Annexure - A].

These officers interacted with the general public, shared their experiences and encouraged them to join Customs & GST department.

Short clips on such sportsperson were displayed on digital walls, posters containing collage of photos were erected and narration of their achievements was made in the pavilion. A standee was also placed in the pavilion inviting people to join Customs & GST Department.



Smt. Sungita Sharma, Member, CBIC visiting the Pavilion on 19.11.2021

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अमृत महोत्सव

**Encouraging Talents
Promoting Sports**

CBIC provides career opportunities to
the talents who make India proud

SH. K.M. BINU
Track and Field Athlete
Olympic Participant
Asian Games Winner (Silver Medalist)
Arjuna Award Winner

SH. SANDEEP
Javelin Throw
World Para Athletic Champion
(Gold Medalist)
Arjuna Award Winner

SH. NILESH BALHARA
Judo
Commonwealth Judo
Championship Winner
(Gold Medalist)

केंद्रीय अप्रत्यक्ष कर एवं सीमा शुल्क बोर्ड
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**CBIC Invites You
to Build a Career in the
CGST and Customs Department**

BECOME GUARDIANS OF

- Economic Frontiers
- Heritage and Culture
- Environment

For more details please visit :
https://www.cbic.gov.in/htdocs-cbec/home_links/recruitments

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अमृत महोत्सव

**Encouraging Talents
Promoting Sports**

CBIC provides career opportunities to
the talents who make India proud

SH. MOHIT AGNIHOTRI
Shooting
Asian Shooting Championship
Winner (Gold Medalist)
In Jr. Team Event

POOJA
Judo
Commonwealth Games
(Silver Medalist)

PINKY BALHARA
Judo/Kurash
Asian Games Winner
(Silver Medalist)

SH. SOMVEER
Wrestling
Commonwealth Games
(Bronze Medalist)

केंद्रीय अप्रत्यक्ष कर एवं सीमा शुल्क बोर्ड
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Standeers on: Acknowledgment of Sportspersons





Interaction of public with CBIC's sportspersons

5. Seeking Suggestions from Trade and Public for better Service delivery

Keeping in view the observations of Hon'ble FM, a campaign was run in the Customs & GST pavilion where a 'Suggestion Desk' was set up seeking feedback from the trade & general public on service delivery by the Department and their suggestions to improve the same.



Suggestion Desk - Outreach to Taxpayers

6. Helpdesks

The Pavilion had put in six helpdesks, where issues relating to GST (2), Customs, AEO, GSTN and Systems were addressed. The officers from Delhi Customs Zone and Delhi CGST Zone manned the Customs & GST helpdesks. Customs Delhi/ Directorate of International Customs handled the AEO desk, officers from GSTN facilitated the GSTN help desk and officers from the Directorate General of Systems handled the ICEGATE/CBIC Mitra help desk.

7. Brochures/Pamphlets for distribution

The Trade Fair gives opportunity to disseminate information about the Department's key initiatives and to encourage tax compliance by the public. Distribution of pamphlets/ brochures on 41 topics was done through the reception desk and helpdesks in the pavilion.

The subject matter was updated by the policy wings of the CBIC on varied topics of Customs and GST [List of topics at Annexure – B].

8. Engaging Public in Customs & GST Pavilion

Apart from disseminating information through brochures/pamphlets, helpdesks, panels, standees, information kiosks etc. information was also passed through quiz competitions and Nukkad Nataks which were based on Customs and GST related issues. The event relating to interaction with the Departmental sportspersons was also highly appreciated by the general public.



General Public taking Selfie in Customs Uniform



Nukkad Natak



Visitors learning to draw Caricature at the Pavilion

Departmental Sportspersons acknowledged in IITF 2021

S. no.	Name of the Sportsperson	Event	Award	Medal	Concerned Zone	Date of invitation
1.	Sh. Sandeep	Javelin Throw	Arjuna Award	Gold Medal, World Para Athletic Championship	CGST Delhi Audit II	19.11.2021
2.	Sh. Nilesh Balhara	Judo		Gold Medal, Commonwealth Judo Championship	CGST Delhi South	20.11.2021
3.	Ms. Pooja	Judo		Silver Medal, Commonwealth Games	CCA, CGST	21.11.2021
4.	Sh. Mohit Kumar Agnihotri	Shooting		Gold Medal, Jr. Team Event of Asian Shooting Championship	CGST Delhi South	22.11.2021
5.	Sh. Somveer	Wrestling		Bronze Medal, Commonwealth Games	CGST Panchkula	23.11.2021
6.	Ms. Pincky Balhara	Judo/ Kurash		Silver Medal, Asian Games	CGST Delhi West	24.11.2021

List of topics on which Brochures/ Pamphlets were distributed in the Pavilion

S. No.	Topic	Matter Pertains to
1	Faceless Customs	Customs
2	Contactless Customs	Customs
3	Paperless Customs	Customs
4	Guide to Travelers	Customs
5	Athithi App	Customs
6	DPE	Customs
7	DPD	Customs
8	IGST Refund	Customs
9	ICE DASH	Customs
10	SWIFT	Customs
11	IGCR Rules	Customs
12	Imports in GST	Customs
13	MOOWR Scheme	Customs
14	Project Import	Customs
15	Duty Drawback	Drawback
16	RoDTEP Scheme	Drawback
17	RoSCTL Scheme	Drawback
18	AEO	DIC
19	ICEGATE	DG Systems
20	e-Sanchit	DG Systems
21	CIP Portal	Anti-Smuggling
22	Overview of GST	GST Policy Wing
23	Benefits of GST	GST Policy Wing
24	Composition Levy Scheme for Goods	GST Policy Wing
25	Composition Levy Scheme for Services	GST Policy Wing
26	Refund in GST	GST Policy Wing
27	Refund of unutilized ITC	GST Policy Wing
28	GST Annual Return	GST Policy Wing
29	Casual Taxable Person	GST Policy Wing
30	Non-Resident Taxable Person	GST Policy Wing
31	e-Invoice	GST Policy Wing
32	Return filing procedure and relief therein	GST Policy Wing
33	QRMP Scheme	GST Policy Wing
34	Latest Updates in GST	GST Policy Wing
35	Recent Policy initiatives in GST for MSME Sector	GST Policy Wing
36	Registration in GST	GST Policy Wing
37	Cancellation of registration in GST	GST Policy Wing
38	Revocation of cancellation in GST	GST Policy Wing
39	e-Way Bill	GST Policy Wing
40	Job Work under GST	GST Policy Wing
41	Margin Scheme under GST	GST Policy Wing